VMware VDI Remote Access User Guide

Remote access to the LCC systems from a non-LCC machine is now done via the VMware VDI Remote Access system. It can be done from home, or any other location outside the office on almost any internet connected device. This includes Windows computers, Android or Apple phones or tablets, Mac computers and Linux computers. Open whichever web browser you use, then enter the following.

https://lccvdi.leics.gov.uk
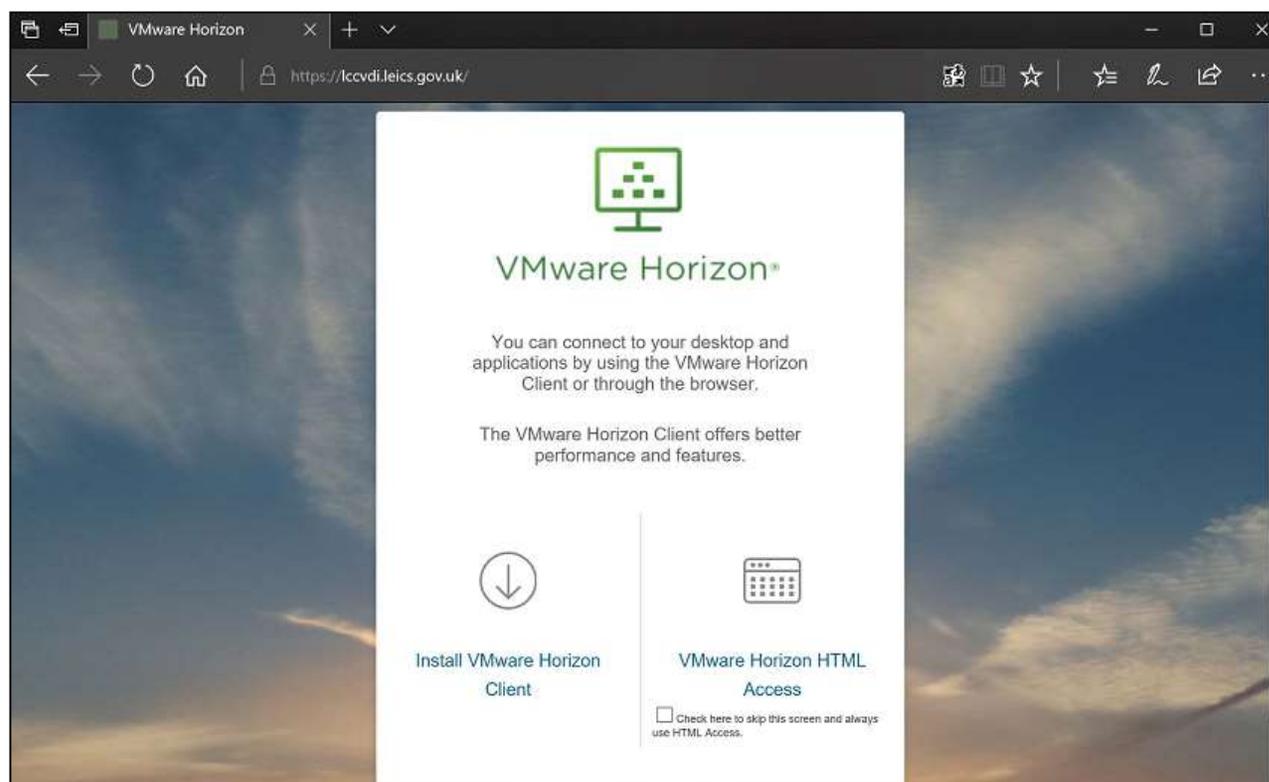
The 2 options are "Install VMware Horizon Client" and "VMware Horizon HTML Access"

"VMware Horizon HTML Access" will give quick access in a browser window. If you use Windows you need to check which version of Windows you are using. If it is Windows Vista or XP you will need to select this option.

VMware Horizon HTML Access

"Install VMware Horizon Client" will give access in full screen, but requires installation. If you use Windows 7, 8 or 10, or an Apple Mac, select "Install VMware Horizon Client".

Install VMware Horizon Client

"Install VMware Horizon Client" will take you to a page, where you select the download you require. Supported clients include Mac, Linux, iOS, Windows and Android. This example shows "VMware Horizon Client for Windows" – LINK HERE

As long as you are running Windows 7 or higher, you don't need to know if you have a 32bit or 64bit system, the installer will work it out for you. Don't select the version for Windows 10 UWP, just the ordinary for Windows.

Select the "Download" button, when prompted select "Save", then "Run".

Agree & Install, then Finish. You will then be prompted to reboot the machine to complete installation. After reboot the icon for VMware Horizon Client will be on the desktop.
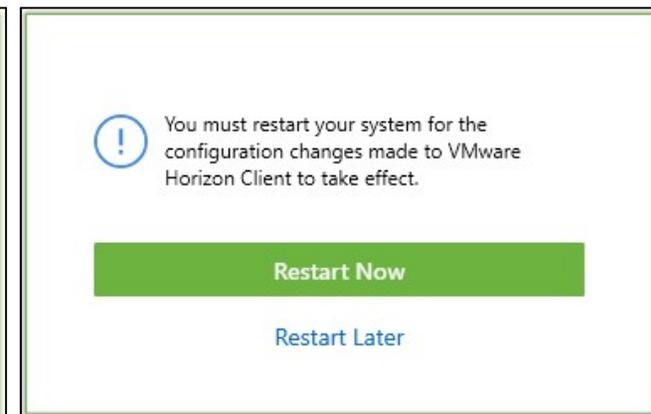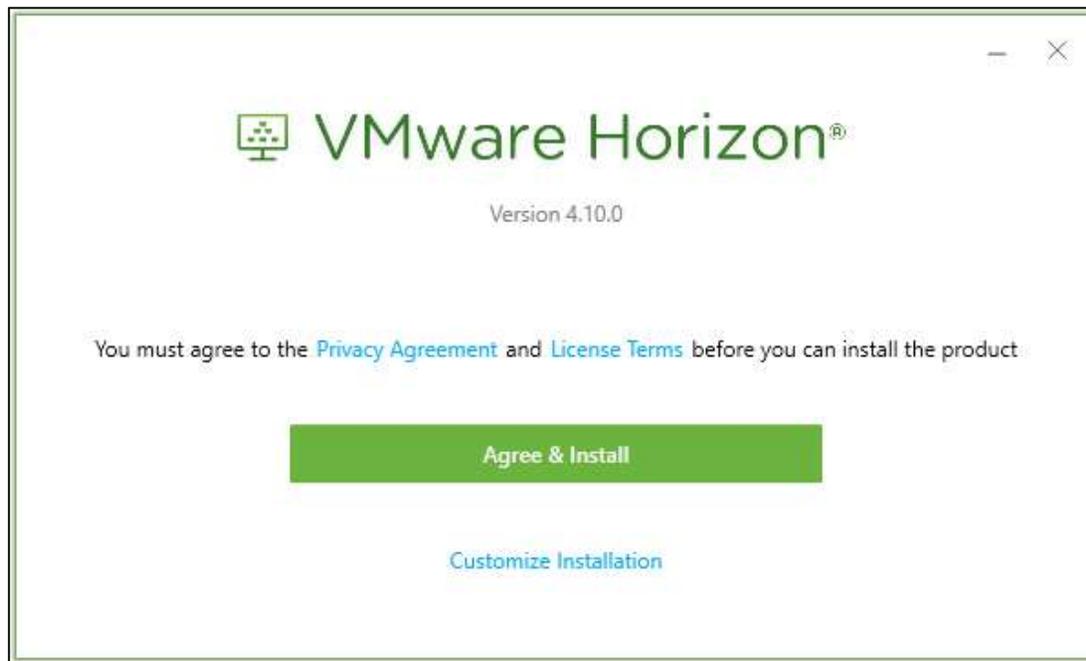
Double click the VMware Horizon Client icon. If you are running for the first time you should select "+ New Server". It will ask to "Enter the name of the Connection Server". The name of the server is:- lccvdi.leics.gov.uk

You should have a cloud icon, double click to open it. After accepting the disclaimer login with username & passcode (Swivel), then username & password (Windows password).
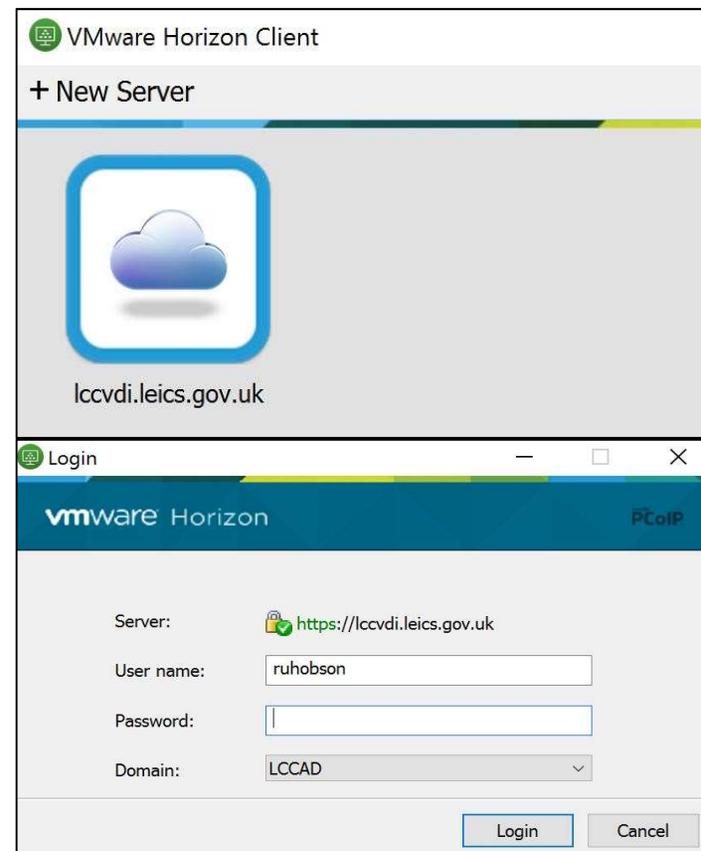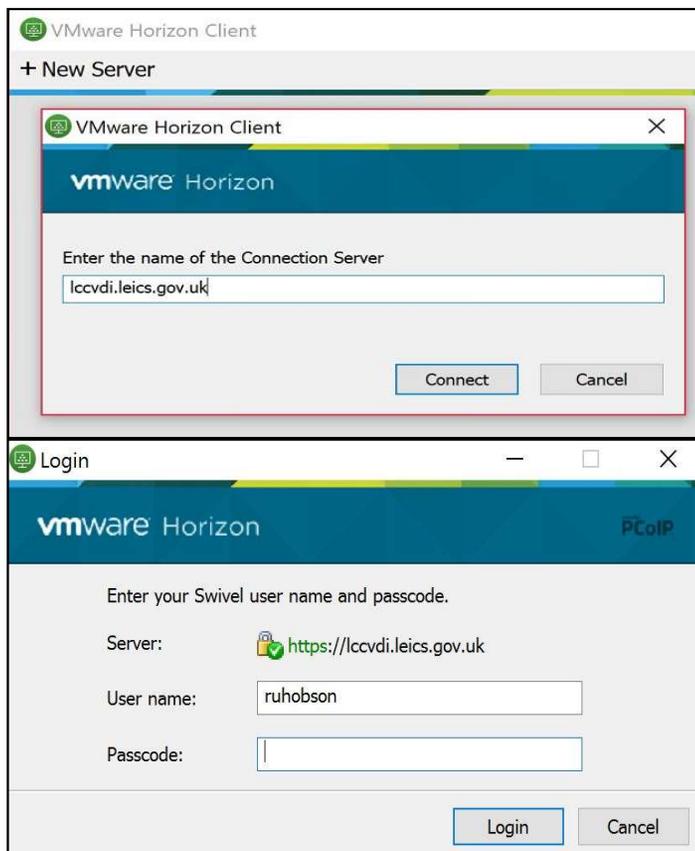
After credentials have been accepted, LCC Desktop or Remote Access Desktop should present as options. Double click to run. The VDI Remote Session will load. The same screen also displays inside a web browser if you use "VMware Horizon HTML Access".