



# Information

for adult social care providers

CORONAVIRUS  
**PROTECT  
YOURSELF  
& OTHERS**

 Leicestershire  
County Council

## Issue 59 – 4 December 2020

Dear colleague,

As we approach the festive season, we are writing with two important updates relating to national advice released this week. These will enable you to plan effectively and safely for people wishing to see each other, where possible.

You may be aware that new guidance has been issued around visiting arrangements in care homes, and about care home residents who are under 65 joining family 'bubbles' over Christmas.

- [Visiting arrangements in care homes](#) sets out how care homes can support families and visitors to visit residents.
- [Arrangements for visiting out of the care home](#) sets out how care homes can support residents of working age on visits outside of the care home to spend time with loved ones at Christmas. It sets out how visits to family 'bubbles' can take place safely, the role of the provider in supporting outward visiting and the need for individual risk assessments. We have prepared [an editable letter](#) which you may find useful in adapting for your communication with residents and families.

The approach has been developed with colleagues at Leicester City Council and Rutland County Council to ensure consistency across LLR.

We hope that this information will support you in facilitating safe visiting arrangements between residents and their loved ones.

Yours sincerely

Jon Wilson

Director of Adults and Communities

Mike Sandys

Director of Public Health

*The archive of all previous COVID-19 provider bulletins released since March 2020 can be found at <https://resources.leicestershire.gov.uk/adult-social-care-and-health/working-with-you-during-coronavirus>*